



Q: *My driver complains that **idle** is counting against him at traffic lights, traffic, etc. **How do I respond?***

A: *While it does count against them, there are many levels of opportunities before even refining **in-traffic idle**. **Check off these 3 categories first:***

1. **Does the unit have any PTO hours that accumulated?**
 - a. If the unit does not have a PTO function, someone is manipulating the cruise pad idle to keep the vehicle running.
2. **Does the unit show IST (Idle Shutdown Timer) alerts in the scorecard?**
 - a. This would indicate the driver did not turn the truck off at the key. The truck shut itself off after the IST timed out. (Typically 5 minutes).
3. **Does the driver have high idle, but neither of the above?**
 - a. This may suggest an IST is not set for this unit.

We can provide you **idle behavior reports** to help with your coaching; **we focus on eliminating PTO, IST, and 12+ minute events** that happen at your locations and customer locations. This is where the main idle reduction success stories occur.



Idealease Business Intelligence is committed to helping your team Elevate their performance. You will get a weekly Question of the Week email that will help explain different elements of the scorecard, offer tips to improve Key Performance Indicators (KPI's) or other motivational topics to keep your drivers striving for excellence behind the wheel. If you have a question or would like a topic covered, please email jerryring@idealease.com.



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