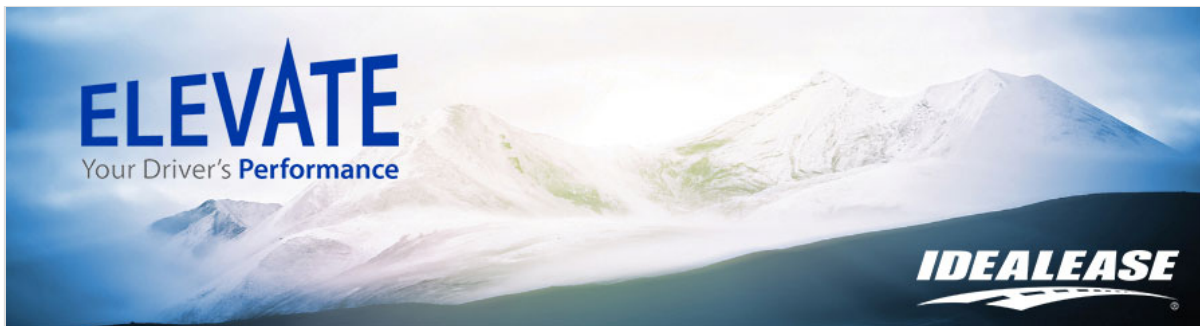


This Week: Coaching Tips for Idle - 3 Levels



Coaching Tips for Idle - 3 Levels



Q: With idle happening frequently, what is the best way to help my drivers reduce their idle?

A: Trying to explain all the ways idle accumulates and telling the driver they must get better isn't the best strategy. In short, our path to improvement starts with the lowest hanging fruits; we improve one area at a time. When you focus on one area, the driver can focus on correcting those specific behaviors.

1. Does this driver/unit have "PTO hours". As a reminder, the CyntrX device records PTO hours off the ECM when a driver overrides the Idle Shutdown Timer through manipulation of the cruise pad. This is the easiest step to eliminate. Inform your drivers this is not a company approved practice and

- should be eliminated immediately. If necessary, we can provide detail showing when these events are happening (the warehouse personnel may be triggering this at night when the driver is not present).
2. Once #1 has been eliminated (or significantly reduced), we then focus on eliminating any idle showing 9 minutes or more. We can provide that detail for specific vehicles when necessary in order to help with the coaching discussions.
 3. The last improvement opportunity is the actual focus of driving habits and anticipating traffic and stop lights. This includes start up procedures surrounding stops as listed below.

Poor Idle Habits (for most drivers)

1. Get in truck
2. **Start truck**
3. Check next stop details
4. Check/respond to emails, calls, and texts
5. Put seat belt on
6. Begin driving



Good Idle Habits (recommended to reduce idle time further)

1. Get in truck
2. Check next stop details
3. Check/respond to emails, calls, and texts.
4. Put seat belt on
5. **Start truck**
6. Begin driving

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