BEST PRACTICES FOR IDLE SHUTDOWN TIMER REDUCTION

Q: I look at my ELEVATE scorecard and see my low grade on the IST (Idle Shutdown Timer). I tell my team to fix this issue, but I'm not seeing much improvement. What have you seen that works for others?

A: For engaged customers that are willing to commit to coaching their top offenders for a short timeframe (4-8 weeks), we commit to providing them with weekly detailed data showing exactly where the occurrences are happening. Below is the Best Practice to that process.

- Communicate to the entire team what the IST is, and that your expectation is zero occurrences, as there are no acceptable reasons to have any.
    - An IST happens when the vehicle shuts itself off after the 5-minute Idle Shutdown Timer expires.
    - The message is simple…. Turn the ignition off when you get to your location.
    - Be sure to praise the drivers that do not have any of these habits, and those who make quick improvements.
- Advise the top five to seven offenders that you are getting a weekly report showing their data and the progress you expect.
- Educate - If there is any confusion on what the IST is or when it is happening, sit down with them and show their detailed report in the spreadsheet.
- View the details yourself to make sure this is driver behavior and not distribution personnel behavior.

- This would be indicated by the time of day of the events at the distribution center. Are the drivers on site? Or is this a loading or warehouse personnel issue?