

Q: My driver complains that idle is counting against him at traffic lights, in traffic, etc. How should I respond?

A: We often hear this same response. While it does count against them, there are levels of opportunities before even refining in-traffic idle. Below are three areas to work on before acting upon traffic idle.

1. Does the unit have PTO hours that have accumulated?
 1. If the unit does not have a PTO function, someone is manipulating the cruise pad to keep the vehicle running.
2. Does the unit show IST (Idle Shutdown Timer) alerts on the ELEVATE Scorecard?
 1. This would indicate the driver did not turn the truck off at the key. The truck shut itself off after the IST timed out (typically 5 minutes).
3. Does the driver have high idle, but neither of the above?
 1. This may suggest an IST is not set for this unit.

We can provide you idle behavior reports that help with your coaching. We focus on eliminating PTO, IST, and 12+ minute events taking place at your location(s) and the customer's location(s). This is where the main idle reduction successes occur.