

# DESPERATE TIMES CALL FOR TECHNOLOGY INTERVENTION



**Q:** I am having a tough time managing certain idle behaviors in my fleet. For the life of me I cannot get my drivers, or warehouse personnel, to stop using the PTO override on their vehicles.

**A:** In these instances, we recommend having the vehicle's engine parameters changed. Service technicians can change the Idle Shutdown Timer to "Tamper Proof mode." When the vehicle is changed to Tamper Proof, it will no longer accept the PTO override steps and the vehicle will shut down as designed.

It should be noted, we consider this a last resort. Focus on improving driver behaviors and being responsible for the vehicle. However, in extreme circumstances when coaching and discipline attempts have failed, this is an option.